



CORONAVIRUS UPDATE – GENERAL INFORMATION

AJAC-AXA PCABP MEMBERS

The Panama Canal Benefit Plan (PCABP), administered by AXA Partners Panama, informs all its members and providers that all active members have full coverage of medically necessary care in the context of the diagnosis and treatment of cases of infection by coronavirus COVID-19 and its consequences. Our brochure, which includes the coverage conditions of this federal health plan, does not present exclusions or limitations for health care in the face of this type of infectious event.

However, the National Government of Panama, through Decreto Ejecutivo No. 64 of January 28, 2020, establishes that the highest health authority in the country for the prevention and mitigation of the impact of infection caused by this infectious agent (coronavirus) It is the Ministry of Health (MINSa), which will establish the levels and processes of patient care according to the degree of severity of respiratory symptoms and confirmation of the coronavirus as a causative agent. Some of these processes could take place in public institutions under the direction, coordination and supervision of MINSa; so that the costs of the services in said centers would be assumed by the public health system. AXA PCABP has no scope in making decisions about the management and / or health care center for patients after evaluation by specialists in the field.

PCABP guarantees coverage for all health care and services performed within a private AXA network health center, always medically necessary.

In general, PCABP suggests to our membership, mostly adults over 65:

- Do not leave the house if it is not really necessary.
- Avoid crowds (religious services, shopping centers, use of public transport in rush hours)
- Hand washing frequently, according to MINSa recommendations.
- Take your daily medication for chronic conditions (diabetes, hypertension, etc.).
- Consult your GP or nearest health center, in case of cough, fever, sneezing and / or difficulty breathing.

We recommend following the instructions issued by the Ministry of Health of Panama, the highest health authority in the country for the prevention and mitigation of the impact in the presence of this infectious agent. For more information, call to 169, a telephone number provided by the MINSa for telephonic attention to answer questions and guide the general population.

Our telephone line 366-1400 is fully available for any additional information on coverage, pre-authorizations or customer service. Visit our website www.pcab.com.pa

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For additional information about coronavirus outbreak please visit:

<http://www.minsa.gob.pa/>

<https://www.cdc.gov/coronavirus/index.html>

**LET'S FOLLOW THE RECOMMENDATIONS. LET'S STOP CORONAVIRUS
OUTBREAK**